



QUALITY POLICY

QUALITY MEANS TO EACH OF US:

All Packall Packaging Inc. employees are responsible for quality in everything that we do.

1 Satisfied Customers

- Our packaging supply will be of such high and consistent quality that we always satisfy the stated and implied expectations of our customers, both internal and external.
- We are seen as leaders in the packaging business and our success will be attributed to our customers needs.
- To respond in a positive way to show partnering with our customers to assist them in achieving their goals.

2 Zero Defects

- Our guiding principle in everything we do, to learn from our experiences and those of our peers to make each and every transaction better.
- Our method for achieving this is through preventive action.
- We will take corrective action when non-conformance occurs.

3 Continuous Improvement

- Objectives, goals, plans and activities to improve our quality will be an integral part of our operation and partner with our customers to enhance the working environment.
- Update our employees training to the latest methods and standards including part time workers.
- By analyzing and measuring the results of our processes we can show continuous improvement in all aspects of our business.

4 HACCP & Food Safety

- Prevention of contaminants in all of our activities below the Governmental standards.
- Train our employees to increase their awareness of potential hazards including part time workers.
- Communicate any shortfalls in our activities to authorities when they occur as well as to other interested and affected parties.